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Positioning Rescue Mission Boards for Consistent Performance and Widespread Success

Participant Packet

Ripple Effect, Citygate Network's highly rated program for ministry boards and CEOs, is sponsored in-part by a generous grant from the M.J. Murdock Charitable Trust.



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October 2022

Dear Ripple Effect Virtual Participants,

Welcome to the program—and to a new era of consistently good governance for rescue missions and kindred ministries! We’re delighted you’ve joined in to be part of it all.

Although you will be joining via zoom, there will be plenty of opportunities for open discussion, during which you can get to know the CEOs and board members from other organizations. Their contact information is also provided in this package. We want you to leave here not only with a lot of information, but also with a broader network of peers who you can feel free to call upon in the days ahead.

We realize the event’s virtual format may be new to some, and it could present some challenges, so don’t hesitate to reach out for help. We’re serious about that. Here are two cell phone numbers and email addresses that you can use:

Lisa Miller	(719) 331-3686; lmiller@citygatenetwork.org
Justin Boles	(903) 714-6735; jboles@citygatenetwork.org

Ripple Effect is more than an event, it’s a full program that also includes coaching from an expert board consultant. Take full advantage of your coaching services. These coaches are committed to your board’s success.

Our prayer for you as you go through Ripple Effect over the next several months is that you will have a broader understanding of the critical role of board members, and that you will be repeatedly surprised and delighted by the insights that will wash over you. We desire to see your board fortified and have a reputation throughout your community that is as laudable as the services your organization provides, as well as the life transformation that takes place in Jesus’ name.

Cordially in Christ,

Herb Smith
Director of Member Advancement

Reid Lehman
Assistant Director, Ripple Effect

Lisa Miller
Events Manager



Event Schedule

October 27-28, 2022 (All times below are listed in the Mountain Time Zone.)

Day I - Thursday

<https://us02web.zoom.us/j/85656311237>

Day I – Thursday, October 27

8:45 a.m – 9:00 a.m	Open for Log-in, Test, Chat (optional early start so you can get acquainted with the technology and with one another)
9:10 a.m. – 9:30 a.m.	Welcome and Introductions
9:30 a.m. – 10:30 a.m.	Group Session 1: Toward a Healthy Governance Model
10:30 a.m. – 10:40 a.m.	Bio-Break
10:40 a.m. – 11:45 a.m.	Group Session 2: Clear Roles – Effective Meetings
11:45 a.m. – 12:45 p.m.	Lunch
12:45 p.m. – 1:45 p.m.	Group Session 3: Mission, Vision and Strategic Priorities
1:45 p.m. – 2:50 p.m.	Group Session 4: Rocky Shoals of Succession
2:50 p.m. – 3:00 p.m.	Break
3:00 p.m. – 3:30 p.m.	Session 5: The Board’s Role in Creating Culture
3:30 p.m. – 4:30 p.m.	Group Session 6: CEO Evaluation – Why Bother? Policy Creation & the Board Policy Manual
4:30 p.m. – 4:35 p.m.	Bio Break
4:35 p.m. – 5:35 p.m.	Group Session 7: The Board and Money
5:35 p.m. – 5:45 p.m.	Process the day, encouragement and closing



Day II – Friday Morning

<https://us02web.zoom.us/j/89191921751>

Day 2 – Friday, October 28

8:00 a.m. – 8:30 a.m.	Open for Log-in, Test, Chat
8:30 a.m. – 8:40 a.m.	Devotional
8:40 a.m. – 9:45 a.m.	Group Session 8: Decision Making & Discernment
9:45 a.m. – 10:00 a.m.	Break (<i>and check out if needed</i>)
10:00 a.m. – 11:00 a.m.	Next Steps <ul style="list-style-type: none">• Mission Work Assignments• Coaching Opportunities.• Next Steps
11:00 a.m.	Close



Participants

Brown, Darren Michael	Board Vice President	Great Falls Rescue Mission	In-person	darren_brown@gfps.k12.mt.us
Gratz, Gary	Board President	Great Falls Rescue Mission	In-person	gratzgary@gmail.com
McCormick, Jim H	Executive Director	Great Falls Rescue Mission	In-person	jim.mccormick@gfrm.org

Fadeley, Joya D	Executive Director	Mend Medical Services	In-person	joya@mendmedical.org
Wyatt, Anita	Board Chairman	Mend Medical Services	Zoom	anitajwyatt@gmail.com

Baker, Jeff	Board Member	Morning Star Mission Ministries, Inc.	Zoom	J.Baker@lwcbank.com
Lader, Steve	Board Member	Morning Star Mission Ministries, Inc.	Zoom	lader34@aol.com
Perzee, Sandi	Executive Director	Morning Star Mission Ministries, Inc.	Zoom	sandi@morningstarmission.org
Rogers, Graham	Board Vice President	Morning Star Mission Ministries, Inc.	Zoom	grahamrogers@ameritech.net
Watson, Kevin	Asst. Executive Director	Morning Star Mission Ministries, Inc.	Zoom	kevin@morningstarmission.org
Wetternann, Robert	Board Member	Morning Star Mission Ministries, Inc.	Zoom	bwetman@gmail.com

Brown, Craig	Board Member	Union Gospel Mission	In-person	craiglb@comcast.net
Christensen, Jason	Executive Director	Union Gospel Mission	In-person	jasonc@ugmportland.org
Kinnison, Randy	Board Chair	Union Gospel Mission	In-person	randy@genesismediation.com

DeVan, John	Board Member	Union Mission Ministries	Zoom	john@pace-pme.com
Gray, John W.	Executive Director	Union Mission Ministries	In-person	johng@ummnorva.org
Hall, Horacio R.	Board Member	Union Mission Ministries	In-person	avery6158@cs.com
Moyer, Teresa	Board Vice President	Union Mission Ministries	Zoom	teresa_moyer@capgroup.com
Overton, Scott	Board Member	Union Mission Ministries	In-person	scott@overton.group

INSTRUCTORS, STAFF, COACHES AND GUESTS



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Giselle Jenkins, Culture Consulting Director, BCWI



Lisa Miller, Events Manager, Citygate Network
lmiller@citygatenetwork.org

Webinar Tips

Zoom: The Ripple Effect program utilizes Zoom meeting software. As a participant, joining a session is generally as easy as clicking a link, but it's a good idea to download, ahead of time, the latest version of Zoom here: <https://zoom.us/download>. Previous versions of Zoom may not have all the features needed to fully engage in the program. The first time you use Zoom, the software should download automatically, but you don't want to be caught off-guard by your device requesting a password you can't recall or your download stalling when you have only seconds to join.

Joining by link: The zoom links are provided at the top of the schedule on each day. Simply click the link or copy and paste it into your browser.

The host is the person that moderates the webinar. The host controls access to microphones and cameras. While they cannot control your camera, they can allow you to control those settings within the Zoom interface.

Early arrival: Feel free to login to the Ripple Effect sessions up to 20 minutes early. At this time, the host and panelists will be testing connections and the software controls, but you are welcome to say hello to any other early arrivals. Regardless of how early or late the Zoom sessions are open, we'll abide by the schedule; we've just given ourselves a time buffer in Zoom.

Audio Tip: The quality of Zoom webinars can be greatly affected by audio feedback. It's highly recommended that participants separate from other participants, or, if you must be in the same room as other participants, that only one device be joined to the audio. In this case, this will be the only device through which the group in the room can communicate audibly with the host and panelists. At times, the host will mute participant microphones remotely to avoid audio problems.

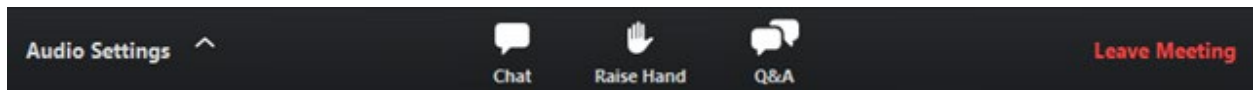


Zoom Interface: Initially, when participants enter the session, the Zoom interface may appear similar to the image to the left. Note that participants can choose gallery view (shown here), or speaker view, which highlights the person speaking.

Screen Sharing: At times the host and panelists will share their screens, which will move the video images into a single pane that you can move around your interface as needed. During screen sharing, the contents of

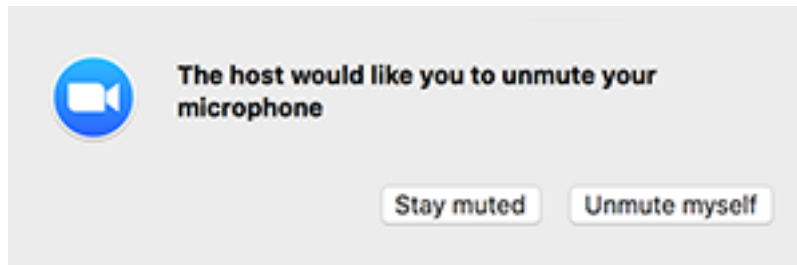
their device will fill the webinar space. Note that participants will not be able to manipulate the content, but they can hit the "esc" key on their device and minimize the screen. This will allow participants to access other programs on their devices.

Webinar Tips, Continued



Audio Settings (only visible if the host hasn't granted you permission to talk): You can also click the upward arrow (^) next to change your speaker.

Unmute/Mute: If the host gives you permission, you can unmute and talk during the meeting. All participants will be able to hear you. If the host allows you to talk, you will receive a notification like this:



Chat: Open [in-meeting chat](#), allowing you to send chat messages to and send a message to the host, panelists, and attendees (if permitted). Take note of who you are sending the message to, as you can send messages privately, to the host or panelists only, or to the entire group. This is the feature you will also use to ask questions when your microphone is muted.

Raise Hand: [Raise your hand](#) in the webinar to indicate that you need something from the host. The host will recognize you at the appropriate time. This could be used during instructional sessions when you have a question, but you are muted.

Camera Usage: While not required, you are encouraged to turn on your computer's camera (if equipped) during discussions. Note that, with so many participants, not every camera image can display simultaneously. To see other participants, you can scroll to the next screen. Alternatively, you can change your sessions setting to Active Speaker view to see a large image of the person currently speaking.



Dropbox Resource Library

As a benefit of being in a Ripple Effect cohort, you have access to an online repository of governance resources, including this packet, the PowerPoint presentations used in the sessions, the handouts used in the sessions, a sample Board Policy Manual packed with helpful sample policies, and a number of other related resources. We'll add to the library periodically.

We suggest that you have the Dropbox library open on your computer throughout the sessions. While you're in a Zoom session, simply tap your keyboard's esc key, which will ensure your Zoom interface can be repositioned, then click the link below to open a browser. You may have the Zoom icon visible on your screen where your open programs display. Clicking the icon is a quick way to return to the session. Also, feel free to print the handouts or any resources you'd like to have hard copy access to before the sessions. Here's the link to the Dropbox Resource Library:

<https://www.dropbox.com/sh/d9l680g7hl77qmk/AADscTN-gH-RKwczlFCt6Qd7a?dl=0>